



Intelligent Data Incorporated.

AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301 IT Facility Operation and Maintenance
FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D310 IT Backup and Security Services
FPDS Code D316 IT Network Management Services
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Contact Information: **Intelligent Data Inc**
1940 Duke Street, Suite 404
Alexandria, VA 22315
Office: 877-574-6677
Cell: 703-926-7853
Fax: 703-997-6318
Email: john.jacksn@inteldatainc.com
URL: www.inteldatainc.com

Contract Number: GS-35F-176DA

Period Covered by Contract: 2/12/2021 – 02/12/2025

General Services Administration
Federal Supply Service

Pricelist current through Modification # _____, dated _____.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! By accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelistsof at least three schedule contractors or consider reasonably available information by using the GSA Advantage! on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage! and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Intelligent Data Inc.
2817 Cornflower Lane
Waldorf, MD 20603

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will not be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Tel: 877.574.6677
Fax: 703.997.5689
Cell: 703.926.7853

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 102527723

Block 30: Type of Contractor – **A. Small Disadvantaged Business**

- A. Small Disadvantaged Business
- B. Other Small Business
- C. Large Business
- G. Other Nonprofit Organization
- L. Foreign Contractor

Block 31: Woman-Owned Small Business - No

Block 36: Contractor's Taxpayer Identification Number (TIN): **54-2032915**

4a. CAGE Code: **3FQ15**

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB: DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51	To be determined between Contractor and Ordering Agency

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.

Clause I-FSS-969 – Based on Market Price List with an annual escalation of 3%.

The following chart reflects all agreed upon pricing, whether accepted as proposed or negotiated. The data also includes other proposed or negotiated discounts, e.g. volume discounts, prompt payment terms, etc. **INTELLIGENT DATA INCORPORATED** understands that the Industrial Funding Fee must be set aside for remittance to GSA on a quarterly basis. The Industrial Funding Fee (IFF) is a separate collection mechanism and any increase or decrease in the fee does not change the price discount relationship stated above. The current IFF is .75% and should be calculated as follows:

Negotiated price divided by (1 minus .0075) which equates to Negotiated price divided by 0.9925. Example: ($\$100,000 / 0.9925$) = $\$100,755.67$

	Element	Government	(MFC)
a.	Basic Discount Terms --SINS 132 51	25%	25%
b.	F.O.B. Shipping Terms	Destination	Destination
c.	Payment Terms (Net and Prompt Pay)	4% Net 15	3% Net 15
d.	Delivery Terms	As negotiated between order agencies and IDI	TBD
e.	Expedited Delivery Terms (Number of days/hours)	As negotiated between order agencies and IDI	TBD
f.	Warranty Terms	N/A	N/A
g.	Quantity / Volume Discount (Terms & method of calculation) (+ or /)	1% for sales > \$1 Million 2% for sales > \$2 Million	None
h.	Minimum Order	\$100.00	\$100.00
i.	Restocking Policy (if applicable)	N/A	N/A

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

10. Small Requirements: The minimum dollar value of orders to be issued is 100.00.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-51 - Information Technology (IT) Professional Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.inteldatainc.com

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services-Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection-Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to labor-hour orders placed under this contract.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

DESCRIPTION OF IT SERVICES AND PRICING

1. PROGRAM MANAGEMENT

LABOR CATEGORY

POSITION DESCRIPTION

PROGRAM MANAGER

Minimum/

General Experience:

Must have least ten year's experience as a project or program manager related to the supervisor of enterprise-related programs/projects over one million dollars. Experience should include independent decision-making, comparative analysis, strategic planning, procurement of resources, and overall scheduling for medium to large projects

Functional

Responsibilities:

Assumes overall reasonability for the administration and performance of every phase of a small to medium-size information technology (I.T.) program, study analysis within the specifications of the contract and in a manner that is satisfactory to our client(s) and company. The Program Manager (PGM) plans, directs, supervises, and controls all fiscal, technical, and administrative functions of the program, project, study, or analysis. Coordinates directly with the client (to achieving optimal performance levels to satisfy the program's contractual scope develops budgets, project schedules and timelines, and plans required I.T. disciplines within the program's size. Serves as the chief representative with the client(s) during the course of the program and reports directly to the Vice President of Business Development.

Minimum

Education:

Requires a bachelor's degree in business, management, or information systems. MBA or advanced degree is preferred. Candidates must hold a PMI Project Management Professional (PMP) certification or Agile scrum master to qualify for this position.

PROJECT MANAGER

Minimum/

General Experience:

Requires a minimum of 5 years as an enterprise I.T. project manager, systems manager, or technical lead for a federal or commercial organization. Experienced with coordinating with a client(s) and project team(s), delegate's task(s), and mitigates risks associated with the program. Builds consensus and seeks new business opportunities with the client(s).

Functional

Responsibilities:

Reasonable accommodations may be made to enable individuals with disabilities to perform this position's essential functions. Responsible for all phases of project management, workflow, and resource management; and for the quality of the project and deliverables, timeliness, risk assessment, and project performance. Ensures that performance, completeness, and accuracy of work assigned under the contract achieve the performance objectives. Supervises technical and acquisition management areas o include budgeting, property accountability procurement, project administration/management, and technical support. Manages the engineering and project staff, coordinates with the Government COR on contract

requirements and concerns and manages subcontractors. Demonstrated understanding of U.S. Federal Government Planning, Programming, and Budgeting Systems and proven ability in fiscal and business management. Knowledge of and experience in planning and executing Quick Reaction Capability (QRC) system development.

Minimum
Education:

Bachelor's degree in business, management, information systems, engineering, or related field is required. MBA or master's degree is highly desirable. PMI Project Management Professional (PMP) certification or Agile scrum master to qualify for this position.

PROJECT ANALYST

Minimum/
General Experience:

Must have at least years' experience as an admin assist. Must have strong knowledge of M.S. word, excel, PowerPoint, and access.

Functional
Responsibilities:

Provides administrative support for the program/project, supports publications and training. Responsible for reports, graphical applications, technical papers, and all correspondences as required. Ensuring the project is on schedule.

Minimum
Education:

High school or A.A. degree in business or any formal training M.S. products.

***PROJECT SUPPORT
ADMINISTRATOR***

Minimum/
General Experience:

Must have at least 5 years of practical experiences as administrative assistant on a major IT project including managing resources requirements, tracking documentation, recording meeting minutes, developing project documentation as required, and managing detail project plans.

Functional
Responsibilities:

Works directly with the program and/or project manager to preparing reports, budget, spreadsheets, and necessary business requirements for the project. Assist in performing resource requirements, personnel issues, and systems inventory

Minimum
Education:

Must have a minimum of high school diploma and AA degree from a accredited institution. Candidate should be thoroughly familiar with the MS Office suite of products.

***ADMINISTRATIVE
ASSISTANT***

Minimum/
General Experience:

Must have least three years of experience as an administrative assistant supporting an enterprise or federal program environment. Must have expert knowledge of MS 2010 Office suite (word, excel, power points, outlook, access)

Functional
Responsibilities:

Provides administrative support for the program/project, supports publications and training. Responsible for reports, graphical applications, technical papers, and all correspondences as required. Ensuring the project is on schedule.

Minimum
Education:

High school or A.A. degree in business or any formal training M.S. products.

BUSINESS SYSTEMS

ANALYST

Minimum/

General Experience:

At least four years of experience in an enterprise I.T. commercial or federal environment. Must be able to define and document customer business functions, processes, and procedures.

Functional

Responsibilities:

Must be able to analyze the feasibility of and develop requirements for new I.T. systems and enhancements to existing systems; ensures the system design to meet the user requirements. Consults with user stakeholders to identify, defines, and define business requirements and objectives, current operational procedures, issues, input and output requirements, and levels of systems access levels opportunities for improving business processes through information systems and non-system driver changes; participates in user acceptance testing and testing of new system functionality.

Minimum

Education:

Bachelor's degree in business, management, or information systems. Certified Business Analyst Professional (CBAP)

Sr. BUSINESS

SYSTEMS

Minimum/

General Experience:

At least seven years of experience in an enterprise I.T. commercial or federal environment. Must be able to define and document customer business functions, processes, and procedures.

Functional

Responsibilities:

Must be able to analyze the feasibility of and develop requirements for new I.T. systems and enhancements to existing systems; ensures the system design meets the meet user requirements. Consults with user stakeholders to identify, define, and document business requirements and objectives, current operational procedures, issues, input and output requirements, and systems access levels. Identifies opportunities for improving business processes through information systems and/or system driver changes; participates in user acceptance testing and testing of new system functionality.

Minimum

Education:

Bachelor's degree in business, management, or information systems. M.S. preferred Certified Business Analyst Professional (CBAP)

2. INFORMATION ASSURANCE

LABOR CATEGORY

POSITION DESCRIPTION

INFORMATION ASSURANCE

ANALYST/SECURITY ANALYST(I)

Minimum/

General Experience:

Must have at least 3 years of experience with providing technical expertise in securing federal, commercial, and financial enterprise infrastructures. Must have extensive experience with regulatory and compliance standards such as NIST, FISMA, DIACAP, PCI, SSAE, SOC, FIPS, FedRamp, and/or OMB. Understand how to apply the regulatory processes to the organization and infrastructures.

Functional

Responsibilities:

Has knowledge of IT security principles and best practices with the ability to evaluate existing security control and recommend ways to improve security posture. The candidate will combine a solid knowledge of Certification & Accreditation (C&A) concepts with experience in RMF

processes, procedures, and lifecycle to include security and network engineering as well as testing and evaluation.

Minimum
Education:

Bachelor's degree in computer, management, or information systems. Candidates must hold at least a Security+, or CISSP, or CISM certification.

***INFORMATION
ASSURANCE/SECURITY(II)***

Minimum/
General Experience:

Must have at least 5 years of experience with providing technical expertise in securing federal, commercial, and financial enterprise infrastructures. Must have extensive experience with regulatory and compliance standards such as NIST, FISMA, DIACAP, PCI, SSAE, SOC, FIPS, FedRamp, and/or OMB. Understand how to apply the regulatory processes to the organization and infrastructures.

Functional
Responsibilities:

Has knowledge of IT security principles and best practices with the ability to evaluate existing security control and recommend ways to improve security posture. The IA Analyst will participate in the development, execution, evaluation and sustainment of a Major Software Development. The candidate will combine a solid knowledge of Certification & Accreditation (C&A) concepts with experience in DIACAP or RMF processes, procedures, and lifecycle to include security and network engineering as well as testing and evaluation.

Minimum
Education:

Bachelor's degree in computer, management, or information systems. Candidates must hold at least a Security+, or CISSP, or CISM certification.

***SR. INFORMATION
ASSURANCE/SECURITY
(III)***

Minimum/
General Experience:

Must have at least 10 years of experience with providing technical expertise in securing federal, commercial, and financial enterprise infrastructures. Must have extensive experience with regulatory and compliance standards such as NIST, FISMA, DIACAP, PCI, SSAE, SOC, FIPS, FedRAMP, and OMB. Understand how to apply the regulatory processes to the organization and infrastructures.

Functional
Responsibilities:

Has knowledge of IT security principles and best practices with the ability to evaluate existing security control and recommend ways to improve security posture. The IA Analyst will participate in the development, execution, evaluation and sustainment of a Major Software Development. The candidate will combine a solid knowledge of Certification & Accreditation (C&A) concepts with experience in DIACAP or RMF processes, procedures, and lifecycle to include security and network engineering as well as testing and evaluation.

Minimum
Education:

Bachelor's degree in engineering computer, management, or information systems. Candidates must hold at least a Security+, or CISSP, or CISM certification.

**INFORMATION
ASSURANCE/SECURITY
SUBJECT MATTER EXPERT
(SME)**

Minimum/
General Experience: Must have at least 12 years of experience with providing technical expertise in securing federal, commercial, and financial enterprise infrastructures. Must have extensive experience with regulatory and compliance standards such as NIST, FISMA, DIACAP, PCI, SSAE, SOC, FIPS, FEDRAMP, and/or OMB. Understand how to apply the regulatory processes to the organization and infrastructures.

Functional
Responsibilities: Has knowledge of IT security principles and best practices with the ability to evaluate existing security control and recommend ways to improve security posture. The IA Analyst will participate in the development, execution, evaluation and sustainment of a Major Software Development. The candidate will combine a solid knowledge of Certification & Accreditation (C&A) concepts with experience in DIACAP or RMF processes, procedures, and lifecycle to include security and network engineering as well as testing and evaluation.

Minimum
Education: Bachelor's degree in engineering, computer, management, or information systems. Candidates must hold at least a Security+, or CISSP, or CISM certification.

**INFORMATION
SECURITY ENGINEER(I)**

Minimum/
General Experience: At least 3 years' experience in the field in operations and maintenance of systems and able to provide information assurance support. Provide risk and vulnerability assessments for enterprise infrastructure. Validate systems security requirements definitions, analysis, and implements security design related to hardware, software, data, and procedures.

Functional
Responsibilities: Work directly with the IA analyst to implement the requirement security controls and definitions for overall enterprise infrastructures security and protection. Capable of accessing and mitigation system security threats, and risks throughout the program life cycle. Must have a firm understanding of SIEM tools (Splunk), IDS/IPS, HID, NIDS, and IPS/IDS and support secure systems operations and maintenance.

Minimum
Education: Bachelor's degree in engineering, computer, management, or information systems. Or advance degree in systems or management. Candidates must have at least a Security+, or CISSP, or CISM certification. Cisco CCNP-Security highly desirable.

**INFORMATION
SECURITY ENGINEER(II)**

Minimum/
General Experience: At least 5 years' experience in the field in operations and maintenance of systems and able to provide information assurance support. Provide risk and vulnerability assessments for enterprise infrastructure. Validate systems security requirements definitions, analysis, and implements security design related to hardware, software, data, and procedures.

Functional

Responsibilities: Work directly with the IA analyst to implement the requirement security controls and definitions for overall enterprise infrastructures security and protection. Capable of accessing and mitigation system security threats, and risks throughout the program life cycle. Must have a firm understanding of SIEM tools (Splunk), IDS/IPS, HID, NIDS, and IPS/IDS and support secure systems operations and maintenance.

Minimum Education: Bachelor's degree in engineering, computer, management, or information systems. Or advance degree in systems or management. Candidates must have at least a Security+, or CISSP, or CISM certification. Cisco CCNP-Security highly desirable.

SR. INFORMATION SECURITY ENGINEER(III)

Minimum/ General Experience: At least 7 years' experience in the field in operations and maintenance of systems and able to provide information assurance (I.A.) support. Provide risk and vulnerability assessments for enterprise infrastructure. Validate systems security requirements definitions, analysis, and implements security design related to hardware, software, data, and procedures solid understanding of leadership, management, business continuity planning, auditing, risk management, and certification and accreditation (C&A). The individual should also have a solid working knowledge of the industry (NIST), government, and DoD IA regulations and guidelines.

Functional Responsibilities: Work directly with the I.A. analyst to implement the required security controls and definitions for overall enterprise infrastructures security and protection. Candidates must assess and mitigate system security threats and risks throughout the program life cycle. Have a firm understanding of SIEM tools (Spunk), IDS/IPS, HID, NIDS, and IPS/IDS and support secure systems operations and maintenance solid understanding of leadership, management, business continuity planning, auditing, risk management, and certification and accreditation (C&A). The individual should also have a solid working knowledge of the industry (NIST), government, and DoD IA regulations and guidelines.

Minimum Education: Bachelor's degree in engineering, computer, management, or information systems. An advanced degree in systems or management. Candidates must have at least a Security+, or CISSP, or CISM certification. Cisco CCNP-Security is highly desirable.

(SME) INFORMATION SECURITY ENGINEER

Minimum/ General Experience: At least 10 years' experience in the field in operations and maintenance of systems and able to provide information assurance (I.A.) support. Provide risk and vulnerability assessments for enterprise infrastructure. Validate systems security requirements definitions, analysis, and implements security design related to hardware, software, data, and procedures solid understanding of leadership, management, business continuity planning, auditing, risk management, and certification and accreditation (C&A). The individual should also have a solid working knowledge of the industry (NIST), government, and DoD IA regulations and guidelines.

Functional

Responsibilities:

Work directly with the I.A. analyst to implement the required security controls and definitions for overall enterprise infrastructures security and protection. Candidates must assess and mitigate system security threats and risks throughout the program life cycle. Have a firm understanding of SIEM tools (Spunk), IDS/IPS, HID, NIDS, and IPS/IDS and support secure systems operations and maintenance solid understanding of leadership, management, business continuity planning, auditing, risk management, and certification and accreditation (C&A). The individual should also have a solid working knowledge of the industry (NIST), government, and DoD IA regulations and guidelines.

Minimum

Education:

Bachelor's degree in engineering, computer, management, or information systems. An advanced degree in systems or management. Candidates must have at least a Security+, or CISSP, or CISM certification. Cisco CCNP-Security is highly desirable.

3. CYBER & NETWORK SECURITY ENGINEERING

CYBER NETWORK SECURITY ENGINEER(I)

Minimum/

General Experience:

Must have at least three years of practical hands-on experience with routers, switches, firewall, IDS/IPS, load-balancers, attack detection/Mitigation, proxies, and LAN/WAN. In-depth knowledge of network structures as related to security, major network operating systems (e.g., Windows XP/2000/2003, Unix/Linux).

Functional

Responsibilities:

Examines system and Communication architectures to develop information security requirements, including physical, functional, network, communications, and technical design specifications to counter threat postures. Identifies deficiencies to provide attacks and exploitation. Provides analysis related to the implementation of information security software products and firmware appliances to include, but not limited to development software, diagnostic software, intrusion detection/prevention software and devices, vulnerability assessment software and appliances. Prepares reports and studies concerning information security requirements and threats. Provides assistance in solving technical and administration questions. Conducts network vulnerability testing and network assessments.

Minimum

Education:

Bachelor's degree in engineering, computer, management, or information systems. Or advance degree in systems or management. Candidates must have at least a Security+, or CISSP, or CISM certification. Cisco CCNP-Security highly desirable.

CYBER NETWORK SECURITY ENGINEER(II)

Minimum/

General Experience:

Must have at least 5 experience in the field in operations and maintenance of systems and able to provide information assurance support. Provide risk and vulnerability assessments for enterprise infrastructure. Validate systems security requirements definitions, analysis, and implements security design related to hardware, software, data, and procedures.

Functional

Responsibilities:

Work directly with the IA analyst to implement the requirement security controls and definitions for overall enterprise infrastructures security and protection. Capable of accessing and mitigation system security threats, and risks throughout the program life cycle. Must have a firm understanding of SIEM tools (Splunk), IDS/IPS, HID, NIDS,

and IPS/IDS and support secure systems operations and maintenance.

Minimum

Education:

Bachelor's degree in engineering, computer, management, or information systems. Or advance degree in systems or management. Candidates must have at least a Security+, or CISSP, or CISM certification. Cisco CCNP-Security highly desirable.

***Sr. CYBER NETWORK
SECURITY ENGINEER(III)***

Minimum/

General Experience:

Candidate must have at least 5 years of enterprise or cloud network and system platform security monitoring and incident management, through the use of security evening management system, intrusion prevention systems, vulnerability scanning using various scanning tool, and end security solutions.

Functional

Responsibilities:

Examines system and communications architectures to develop information security requirements including physical, functional, network, communications and technical design specifications to counter threat postures. Able to identify deficiencies to provide attacks and/or exploitation. Provides analysis related to the implementation of information security software products and firmware appliances to include, but not limited to development software, diagnostic software, intrusion detection/prevention software and appliances, vulnerability assessment software and appliances. Prepares reports and studies concerning information security requirements and threats. Provides assistance in solving technical and administration questions. Conducts network vulnerability testing and network assessments.

Minimum

Education:

Bachelor's degree in engineering, computer, management, or information systems. Or advance degree in systems or management. Candidates must have at least a Security+, or CISSP, or CISM certification. Cisco CCNP-Security highly desirable

***SME CYBER NETWORK
SECURITY ENGINEER***

Minimum/

General Experience:

Must have at least 10 years' experience with networking systems, Information Assurance, cyber security, or enterprise server infrastructures, or large-scale information security deployments. Must be familiar with providing written business and technical assessments

Functional

Responsibilities:

Examines system and communications architectures to develop information security requirements including physical, functional, network, communications and technical design specifications to counter threat postures. Able to identify to provide attacks and/or exploitation. Provides analysis related to the implementation of information security software products and firmware appliances to include, but not limited to development software, diagnostic software, intrusion detection/prevention software and appliances, vulnerability assessment software and appliances. Prepares reports and studies concerning information security requirements and threats. Provide assistance in solving technical and administration questions. Conducts network vulnerability testing and network assessments.

Minimum

Education:

Bachelor's degree in computer, management, or information systems. Must have at least one Cisco certification including CCNP-SEC and/or CISSP or CISM

**CLOUD SECURITY
ENGINEER(II)**

Minimum/

General Experience:

Must have at least five years' experience in the field of network security, including data center security, database protection, and various security products. Have experience with cloud virtualization, both public and private clouds.

Functional

Responsibilities:

Participate and actively contribute to the assessment of information security risks relating to the cloud-based Communication as a Service solution at all layers. Actively contribute to the development of strategies and implementation of solutions to mitigate those risks. Work with Information Security, Engineering and Operations teams to define and document technical security standards. Serve as escalation point for any defined security incidents within IaaS and act as a member and an advisor for Interactive Intelligence's SIRT team and develop the security architecture of the Cloud Services environment. Actively direct assigned technical projects and provide guidance and training to other staff members. Assist in formalizing and updating security policies, procedures and technical standards and auditing/monitoring compliance with those standards.

Minimum

Education:

Bachelor's degree in engineering, computer, management, or information systems. Candidates must have at least a Security+, or CCSK, CISSP, CISM.

**CLOUD SECURITY
ENGINEER(III)**

Minimum/

General Experience:

Must have at least 7 experiences in system security, extensive knowledge of enterprise operation and I.T. security principles, concepts, and methods. The Cloud Security Analyst is responsible for effective provisioning, installation/configuration, process, and maintenance of systems hardware and software and related infrastructure. In anticipation of a federal contract award, this individual will be supporting the A & A information assurance process for a web content management system as needed

Functional

Responsibilities:

Participate and actively contribute to the assessment of information security risks relating to the cloud-based Communication as a Service solution at all layers. Actively contribute to the development of strategies and implementation of solutions to mitigate those risks. Work with Information Security, Engineering and Operations teams to define and document technical security standards. Serve as escalation point for any defined security incidents within IaaS and act as a member and an advisor for Interactive Intelligence's SIRT team and develop the security architecture of the Cloud Services environment. Actively direct assigned technical projects and provide guidance and training to other staff members. Assist in formalizing and updating security policies, procedures and technical standards and auditing/monitoring compliance with those standards.

Minimum

Education:

Bachelor's degree in engineering, computer, management, or information systems. Candidates must have at least a Security+, or CCSK, CISSP, CISM.

**IT SECURITY
ARCHITECT(SME)**

Minimum/
General Experience:

Minimum of 10 years' experience in the field of information assurance, network engineering, and cyber security engineering. Establish IT security functional requirements and liaise with engineering and architecture for implementation. Identify capability gaps based on Use Cases and Threat Modeling. Work closely with agency Senior Management/Directors to define a near-term and strategic approach in establishing an agenda in future technology. Develop and document requirements based on identified capability gaps and provide traceability from mission need to requirements to budget/acquisition.

Functional
Responsibilities:

Duties includes security architecture and design. Knowledge of governance, risk, and compliance standards, Able to develop information security program and assist with network security engineering. Implement data protection schemes and identity and access management planning. Familiar with security operations, manage security services. Provide account team support for potential clients. Gather requirement necessary to develop a compliant solution to meet clients' needs. Evaluate unique client environment that will impact our overall solutions. Make recommendation for solutions needed to meet client's requirements.

Minimum
Education:

Bachelor's degree in engineering, computer, management, or information systems. Candidates must have at least a Security+, or CCSK, CISSP, CISM.

**COMPUTER FORENSIC
ANALYST**

Minimum/
General Experience:

Must have at least 5 years' experience with forensic examinations at the enterprise level using Encase or other computer forensic tools.

Functional
Responsibilities:

Must be able to apply comprehensive knowledge of computer and intrusion forensics methodologies and tools to preserve, identify, analyze, and present findings and/or evidence of malicious attack and/or activities that is admissible in court of law. Must have experience with various operating systems, system tools, and techniques for data recovery and preservation on different media including personal computers, hard-drives, laptops, servers, etc.

Minimum
Education:

Bachelor's degree in computer science, information management, engineering, or related technical field. CISSP, GIAC, CompTIA*, CFCE required.

**IT SECURITY
CONSULTANT(I)**

Minimum/
General Experience:

Must have at least three year's experience and be able to analyze complex enterprise environments from an information security perspective. Able to evaluate organizations against multiple best practice control frameworks, vertical-specific requirements, or federal regulations, including ISO 27001, HIPAA, PCS/DSS, COBIT, NERC/CIP, FISMA/NIST, and FFIEC.

Functional
Responsibilities:

Able to develop comprehensive information security documentation including policies, procedures, standards, and guidelines. Conduct assessments of or build for business continuity, conduct assessments of (or build) Business Continuity Programs, based on best practices, conduct physical security assessments of data centers and other facilities, conduct risk assessments of business processes and supporting applications; including Participate and actively contribute to the

assessment of information security risks relating to the cloud-based Communication as a Service solution at all layers. Actively contribute to the development of strategies and implementation of solutions to mitigate those risks.

Work with Information security, Engineering and Operations teams to define and document technical security standards Serve as escalation point for any defined security incidents within IaaS and act as a member and an advisor for Interactive Intelligence's SIRT team and develop the security architecture of the Cloud Services environment. Actively direct assigned technical projects and provide guidance and training to other staff members. Assist in formalizing and updating security policies, procedures and technical standards and auditing/monitoring compliance with those standards.

Minimum
Education:

Bachelor's degree in engineering, computer, management, or information systems. An advanced degree in information systems and/or management desirable. Bachelor's degree in engineering, computer, management, or information systems. Must have at least a Security+, or CCSK, CISSP, CISM.

**IT SECURITY
CONSULTANT(II)**

Minimum/
General Experience:

Minimum of 5 years' experience and must be able to analyze complex enterprise environments from an information security perspective. Able evaluate organizations against multiple best practice control frameworks, vertical specific requirements or federal regulations including ISO 27001, HIPAA, PCS/DSS, COBIT, NERC/CIP, FISMA/NIST, and FFIEC.

Functional
Responsibilities:

Able to develop comprehensive information security documentation including policies, procedures, standards, and guidelines. Conduct assessments of or build for business continuity

- Conduct assessments of (or build) Business Continuity Programs, based on best practices.
- Conduct physical security assessments of data centers and other facilities
- Conduct risk assessments of business processes and supporting applications;

including Participate and actively contribute to the assessment of information security risks relating to the cloud based Communication as a Service solution at all layers. Actively contribute to the development of strategies and implementation of solutions to mitigate those risks. Work with Information Security, Engineering and Operations teams to define and document technical security standards Serve as escalation point for any defined security incidents within IaaS and act as a member and an advisor for Interactive Intelligence's SIRT team and develop the security architecture of the Cloud Services environment. Actively direct assigned technical projects and provide guidance and training to other staff members. Assist in formalizing and updating security policies, procedures and technical standards and auditing/monitoring compliance with those standards.

Minimum
Education:

Bachelor's degree in engineering, computer, management, or information systems. An advanced degree in information systems and/or management desirable. Bachelor's degree in engineering, computer, management, or information systems. Must have at least a Security+, or CCSK, CISSP, CISM.

***Sr. IT SECURITY
CONSULTANT(III)***

Minimum/

General Experience:

Minimum of seven years' experience and must be able to analyze complex enterprise environments from an information security perspective. Able to evaluate organizations against multiple best practice control frameworks, vertical specific requirements or federal regulations including ISO 27001, HIPAA, PCS/DSS, COBIT, NERC/CIP, FISMA/NIST, and FFIEC.

Functional

Responsibilities:

Able to develop comprehensive information security documentation including policies, procedures, standards, and guidelines. Conduct assessments of or build for business continuity

- Conduct assessments of (or build) Business Continuity Programs, based on best practices.

- Conduct physical security assessments of data centers and other facilities

- Conduct risk assessments of business processes and supporting applications; including Participate and actively contribute to the assessment of information security risks relating to the cloud-based Communication as a Service solution at all layers. Actively contribute to the development of strategies and implementation of solutions to mitigate those risks. Work with Information Security, Engineering and Operations teams to define and document technical security standards Serve as escalation point for any defined security incidents within IaaS and act as a member and an advisor for Interactive Intelligence's SIRT team and develop the security architecture of the Cloud Services environment. Actively direct assigned technical projects and provide guidance and training to other staff members. Assist in formalizing and updating security policies, procedures and technical standards and auditing/monitoring compliance with those standards.

Minimum

Education:

Bachelor's degree in engineering, computer, management, or information systems. An advanced degree in information systems and/or management desirable. Bachelor's degree in engineering, computer, management, or information systems. Must have at least a Security+, or CCSK, CISSP, CISM.

***IDENTITY and
ACCESS MANAGEMENT
ANALYST(I)***

Minimum/

General Experience:

The IAM analyst must have a minimum of three years' experience as a Specialist is responsible for conceptualizing and designing detailed IAM solutions for enabling the organization to meet business objectives. Provide technical leadership to ensure IAM technical design and implementation are aligned with business requirements. Serve as the primary point of contact between the cyber security and the stakeholders across the organization. Ensure compliance of technology solutions with architectural standards and participation in the full development life cycle of the IAM projects.

Functional

Responsibilities:

Lead evaluation of existing AD/Quest Infrastructure, including application of best practice, Quest integration, and migration to a mature implementation. Partner with business analysts, systems analysts and engineers in gathering and reviewing IAM requirements. Collaborate with application and infrastructure teams to understand scope and requirements. Design IAM solution architecture for complex, large-scale enterprise, integrating new systems and applications. Develop prototypes of the system design and work with database, operations, technical support and other IT areas as appropriate throughout development and implementation processes. Establish and communicate technical standards,

contribute to the evaluation and determination of software tools and operational feasibility of IAM solutions. Align with Business Partners to developing business processes for access request, provisioning, and access review, user authentication & authorization. Ensure the quality of deliverables across multiple projects in terms of supporting requirements analysis and the technical architecture Work with other architects experts and PMO to ensure integrations are appropriately prioritized and support the business and IT strategic plan Support the evolution of the IAM program by implementing and leading integration processes, framework and activities Serve as a fully seasoned/proficient senior technical resource; provides subject matter knowledge and capabilities as team member and individual contributor.

Minimum
Education:

Bachelor's degree in engineering, computer, management, or information systems. Advanced degree in information systems and/or management is desirable. Candidates have at least a Security+, or CISSP, or CISM certification. Certification IAM applications is highly desirable.

***Sr. IDENTITY and
ACCESS MANAGEMENT***

Minimum/
General Experience:

The Senior IAM must have a minimum of five years' experience as a Specialist is responsible for conceptualizing and designing detailed IAM solutions for enabling the organization to meet business objectives. Provide technical leadership to ensure IAM technical design and implementation are aligned with business requirements. Serve as the primary point of contact between the cyber security and the stakeholders across the organization. Ensure compliance of technology solutions with architectural standards and participation in the full development life cycle of the IAM projects.

Functional
Responsibilities:

Lead evaluation of existing, including application of best practice, integration, and migration to a mature implementation. Partner with business analysts, systems analysts and engineers in gathering and reviewing IAM requirements. Collaborate with application and infrastructure teams to understand scope and requirements. Design IAM solution architecture for complex, large-scale enterprise, integrating new systems and applications. Develop prototypes of the system design and work with database, operations, technical support and other IT areas as appropriate throughout development and implementation processes. Establish and communicate technical standards, contribute to the evaluation and determination of software tools and operational feasibility of IAM solutions. Align with business partners to developing business processes for access request, provisioning, and access review, user authentication & authorization. Ensure the quality of deliverables across multiple projects in terms of supporting requirements analysis and the technical architecture Work with other architects experts and PMO to ensure integrations are appropriately prioritized and support the business and IT strategic plan Support the evolution of the IAM program by implementing and leading integration processes, framework and activities Serve as a fully seasoned/proficient senior technical resource; provides subject matter and capabilities as team member and individual contributor.

Minimum
Education:

Bachelor's degree in engineering, computer, management, or information systems. Advanced degree in information systems and/or management is desirable. Candidates have at least a Security+, or CISSP, or CISM certification. Certification IAM applications is highly desirable.

4. ENTERPRISE INFRASTRUCTURE

INFRASTRUCTURE

ENGINEER(I)

Minimum/

General Experience:

Must have a minimum of three years' experience with VMware, UNIX, or SAN/NAS. Must play a critical role in designing, configuring, maintaining network infrastructure, telephony, systems, and software applications and solutions. Activities include market research, best practices, proof of concept development, solutions, comparison analysis, systems engineering and maintenance. Must perform systems monitoring, troubleshooting, and change control.

Functional

Responsibilities:

Knowledge of ESX/Vsphere/Vcenter. Experience with HEO4J, Hadoop, Riak, Java, Python, and Perl. Strong knowledge of MS Exchange, Active directory, Netback, SCCM, scripting, and Kix. Must know DNS, DHCP, DFS®, server patching, provides architect and engineer with insights on infrastructure related projects. Work technical knowledge of networking technologies (routing/switching). Familiar with monitoring, analyzing, tuning, and implementing changes to systems resources to improve performance. Manage demand for computing resources which requires understanding of business practices. Producing capacity planning documents for systems performance forecasting.

Minimum

Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience, MCSE, VCE, MCSP

INFRASTRUCTURE

ENGINEER(II)

Minimum/

General Experience:

Must have a minimum of five years' experience with VMware, UNIX, or SAN/NAS. Must play a critical role in designing, configuring, maintaining network infrastructure, telephony, systems, and software applications and solutions. Activities include market research, best practices, proof of concept development, solutions, comparison analysis, systems engineering and maintenance. Must perform systems monitoring, troubleshooting, and change control.

Functional

Responsibilities:

Knowledge of ESX/vSphere/Vcenter. Experience with HEO4J, Hadoop, Riak, Java, Python, and Perl. Strong knowledge of MS Exchange, Active directory, Netback, SCCM, scripting, and Kix. Must know DNS, DHCP, DFS®, server patching, provides architect and engineer with insights on infrastructure related projects. Work technical knowledge of networking technologies (routing/switching). Familiar with monitoring, analyzing, tuning, and implementing changes to systems resources to improve performance. Manage demand for computing resources which requires understanding of business practices. Producing capacity planning documents for systems performance forecasting.

Minimum

Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience, MCSE, VCE, MCSP

**Sr. INFRASTRUCTURE
ENGINEER(III)**

Minimum/
General Experience:

Must have a minimum of seven years' experience with VMware, UNIX, or SAN/NAS. Must play a critical role in designing, configuring, maintaining network infrastructure, telephony, systems, and software applications and solutions. Activities include market research, best practices, proof of concept development, solutions, comparison analysis, systems engineering and maintenance. Must perform systems monitoring, troubleshooting, and change control.

Functional
Responsibilities:

Knowledge of ESX/vSphere/Vcenter. Experience with HEO4J, Hadoop, Riak, Java, Python, and Perl. Strong knowledge of MS Exchange, Active directory, Netback, SCCM, scripting, and Kix. Must know DNS, DHCP, DFS®, server patching, provides architect and engineer with insights on infrastructure related projects. Work technical knowledge of networking technologies (routing/switching). Familiar with monitoring, analyzing, tuning, and implementing changes to systems resources to improve performance. Manage demand for computing resources which requires understanding of business practices. Producing capacity planning documents for systems performance forecasting.

Minimum
Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associates' degree may substitute with 2 years' hands on experience, MCSE, VCE, MCSP

**SOLUTION
ARCHITECT(I)**

Minimum/
General Experience:

Must have a minimum of three years developing innovative solutions for clients including IT operations, systems engineering, and enterprise architecture. Strong web-service API, integration, EAI technologies, database technologies (Oracle, MySQL JDBC). Knowledge of Java script framework, J2EE, .NET, Open source, Web-sphere ESB, virtualization, and storage Management (EMC, NetApp, Hitachi).

Functional
Responsibilities:

Knowledge of ESX/Vsphere/Vcenter. Experience with HEO4J, Hadoop, Riak, Java, Python, and Perl. Strong knowledge of MS Exchange, Active directory, Netback, SCCM, scripting, and Kix. Must know DNS, DHCP, DFS®, server patching, provides architect and engineer with insights on infrastructure related projects. Work technical knowledge of networking technologies (routing/switching). Familiar with monitoring, analyzing, tuning, and implementing changes to systems resources to improve performance. Manage demand for computing resources which requires understanding of business practices. Producing capacity planning documents for systems performance forecasting.

Minimum
Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience, MCSE, VCE, MCSP

**SOLUTION
ARCHITECT(II)**

Minimum/

General Experience:

Must have a minimum of five years developing innovative solutions for clients including IT operations, systems engineering, and enterprise architecture. Strong web-service API, integration, EAI technologies, database technologies (Oracle, MySQL JDBC). Knowledge of Java script framework, J2EE, .NET, Open source, Web-sphere ESB, virtualization, and storage Management (EMC, NetApp, Hitachi).

Functional

Responsibilities:

Knowledge of ESX/Vsphere/Vcenter. Experience with HEO4J, Hadoop, Riak, Java, Python, and Perl. Strong knowledge of MS Exchange, Active directory, Netback, SCCM, scripting, and Kix. Must know DNS, DHCP, DFS®, server patching, provides architect and engineer with insights on infrastructure related projects. Work technical knowledge of networking technologies (routing/switching). Familiar with monitoring, analyzing, tuning, and implementing changes to systems resources to improve performance. Manage demand for computing resources which requires understanding of business practices. Producing capacity planning documents for systems performance forecasting.

Minimum

Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience, MCSE, VCE, MCSP

**Sr. SOLUTION
ARCHITECT(III)**

Minimum/

General Experience:

Must have a minimum of seven years developing innovative solutions for clients including IT operations, systems engineering, and enterprise architecture. Strong web-service API, integration, EAI technologies, database technologies (Oracle, MySQL JDBC). Knowledge of Java script framework, J2EE, .NET, Open source, Web-sphere ESB, virtualization, and storage Management (EMC, NetApp, Hitachi).

Functional

Responsibilities:

Knowledge of ESX/Vsphere/Vcenter. Experience with HEO4J, Hadoop, Riak, Java, Python, and Perl. Strong knowledge of MS Exchange, Active directory, Netback, SCCM, scripting, and Kix. Must know DNS, DHCP, DFS®, server patching, provides architect and engineer with insights on infrastructure related projects. Work technical knowledge of networking technologies (routing/switching). Familiar with monitoring, analyzing, tuning, and implementing changes to systems resources to improve performance. Manage demand for computing resources which requires understanding of business practices. Producing capacity planning documents for systems performance forecasting.

Minimum

Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience, MCSE, VCE, MCSP

**SOLUTION
ARCHITECT(SME)**

Minimum/

General Experience:

Minimum of 10 years developing innovative solutions for clients including IT operations, systems engineering, and enterprise architecture. Strong web-service API, integration, EAI technologies, database technologies (Oracle, MySQL JDBC). Knowledge of Java script framework, J2EE, .NET, Open source, Web-sphere ESB, virtualization, and storage Management (EMC, NetApp, Hitachi).

Functional
Responsibilities:

Knowledge of ESX/Vsphere/Vcenter. Experience with HEO4J, Hadoop, Riak, Java, Python, and Perl. Strong knowledge of MS Exchange, Active directory, Netback, SCCM, scripting, and Kix. Must know DNS, DHCP, DFS®, server patching, provides architect and engineer with insights on infrastructure related projects. Work technical knowledge of networking technologies (routing/switching). Familiar with monitoring, analyzing, tuning, and implementing changes to systems resources to improve performance. Manage demand for computing resources which requires understanding of business practices. Producing capacity planning documents for systems performance forecasting.

Minimum
Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience, MCSE, VCE, MCSP

CLOUD SOLUTION ARCHITECT

Minimum/
General Experience:

Must have a minimum of 7 experience creating professional-quality automation scripts using a modern scripting language such as Ruby, Python, or PowerShell is required, and experience with modern tools (GIT, Jenkins, Chef, Docker, etc) are a plus. Operations, Coding Chops, and comfort at a Command Line Interface are a must have. A strong background in Linux or Windows Server administration is a plus. Architect highly scalable, available, and elastic solutions that implement industry best practices using cloud services.

Functional
Responsibilities:

Create and modify standard cloud reference architectures that apply industry best practices to deploying applications built around the client's standard solution stacks. Facilitate and support architectural discussions with internal customers to understand business requirements in order to select and customize cloud reference architectures to guide the development of "born in the cloud" applications. Study the as-is architecture and business requirements of legacy applications in order to assess legacy applications for cloud readiness by examining characteristics, such as loose versus tight coupling, statefulness versus statelessness, dependencies on enterprise service buses or message-oriented middleware, hardcoded API calls, licensing, network latency, and processor architecture. Design an intermediate architecture for cloud-suitable legacy applications to allow migration to the cloud prior to extensive modernization efforts.

Minimum
Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience, MCSE, VCE, MCSP. 3-5 years of hands-on experience 100% dedicated to providing production-ready IT solutions using services from leading cloud service providers, such as Amazon Web Services, Microsoft Azure, Google Compute Engine, IBM Soft Layer, or OpenStack-based clouds. The experience may have taken the form of working as a Cloud Solutions Architect, a Cloud SysOps Administrator, a DevOps Engineer, or similar job titles.

***ENTERPRISE
ARCHITECT(EA)***

Minimum/

General Experience:

Must have a minimum of seven years of hands-on experience as an enterprise architect in a commercial, medical, or federal environment. Must be familiar with various IT technologies.

Functional

Responsibilities:

The Enterprise Architecture will be a member of the Enterprise Architecture team and will provide support CIO at client site. The candidate will perform various Enterprise Architecture development, analysis and reporting tasks. A key requirement for this position is that the candidate is flexible and able to operate effectively in a dynamic environment. The candidate will assist with collecting Enterprise Architecture information, performing stakeholder interviews, developing process models, documenting information, developing various Enterprise Architecture products, developing reports that can be used to support decision making for the customer as well as other various analysis tasks required to support customer priorities.

Minimum

Education:

Bachelor's degree in Computer Science, engineering, business or a related field

***NETWORK
ARCHITECT***

Minimum/

General Experience:

Requires a minimum of 10 years of experience with enterprise level with network engineering, design, implementation and configuration of LAN/WAN infrastructures. Must have extensive working knowledge of various Cisco hardware, routing protocols, IOS, and security products. Familiar with Cisco routers, switches, firewalls, load- balancers, etc.

Functional

Responsibilities:

Responsible for the overall design and/or redesign of Local and Wide Area Networks (LAN/WAN) enterprise networks from conception to implementation. Duties include planning, evaluating and selection of network operating system(s) and protocol suites as defined by client's requirements. Supports installs, maintains, and provides expert level problem determination for all LAN/WAN network related issues. Establishes and maintains a high level of network performance through network configuration, connections modifications, and any potential networking issues. Establishes networking environment by designing system configuration; directing system installation; defining, documenting, and enforcing system standards. Maximizes network performance by monitoring performance; troubleshooting network problems and outages; scheduling upgrades; collaborating with network architects on network optimization

Minimum

Education:

Bachelor's degree Computer Science, Engineering, Business, or Information Systems preferred. Associates degree and 7 years' hands on experience with Cisco networking. Must have at least an active CCNA; CCNP or CCIE preferred

**NETWORK
ENGINEER(I)**

Minimum/
General Experience:

Must have at least three years of experience in and networks including system analysis, design, engineering, development, implementation or support of Cisco networks. In- depth knowledge of basic network structures, major network operating systems.

Functional
Responsibilities:

Responsible for the overall design and/or redesign of Local and Wide Area Networks (LAN/WAN) enterprise networks from conception to implementation. Duties include planning, evaluating and selection of network operating system(s) and protocol suites as defined by client's requirements. Supports installs, maintains, and provides expert level problem determination for all LAN/WAN network related issues. Establishes and maintains a high level of network performance through network configuration, connections modifications, and any potential networking issues. Establishes networking environment by designing system configuration; directing system installation; defining, documenting, and enforcing system standards. Maximizes network performance by monitoring performance; troubleshooting network problems and outages; scheduling upgrades; collaborating with network architects on network optimization

Minimum
Education:

Bachelor's degree Computer Science, Engineering, Business, or Information Systems preferred. Associates degree and 7 years' hands on experience with Cisco networking. Must have at least an active CCNA; CCNP or CCIE preferred

**NETWORK
ENGINEER(II)**

Minimum/
General Experience:

General Experience:

Must have at five years of experience in and networks including system analysis, design, engineering, development, implementation or support of Cisco networks. In- depth knowledge of basic network structures, major network operating systems.

Functional
Responsibilities:

Responsible for the overall design and/or redesign of Local and Wide Area Networks (LAN/WAN) enterprise networks from conception to implementation. Duties include planning, evaluating and selection of network operating system(s) and protocol suites as defined by client's requirements. Supports installs, maintains, and provides expert level problem determination for all LAN/WAN network related issues. Establishes and maintains a high level of network performance through network configuration, connections modifications, and any potential networking issues. Establishes networking environment by designing system configuration; directing system installation; defining, documenting, and enforcing system standards. Maximizes network performance by monitoring performance; troubleshooting network problems and outages; scheduling upgrades; collaborating with network architects on network optimization

Minimum
Education:

Bachelor's degree Computer Science, Engineering, Business, or Information Systems preferred. Associates degree and 7 years' hands on experience with Cisco networking. Must have at least an active CCNA; CCNP or CCIE preferred.

**Sr. NETWORK
ENGINEER(III)**

Minimum/

General Experience:

At least 7 years of experience in and networks including system analysis, design, engineering, development, implementation or support of Cisco networks. In- depth knowledge of basic network structures, major network operating systems.

Functional

Responsibilities:

Responsible for the overall design and/or redesign of Local and Wide Area Networks (LAN/WAN) enterprise networks from conception to implementation. Duties include planning, evaluating and selection of network operating system(s) and protocol suites as defined by client's requirements. Supports installs, maintains, and provides expert level problem determination for all LAN/WAN network related issues. Establishes and maintains a high level of network performance through network configuration, connections modifications, and any potential networking issues. Establishes networking environment by designing system configuration; directing system installation; defining, documenting, and enforcing system standards. Maximizes network performance by monitoring performance; troubleshooting network problems and outages; scheduling upgrades; collaborating with network architects on network optimization.

Minimum

Education:

Bachelor's degree Computer Science, Engineering, Business, or Information Systems preferred. Associates degree and 7 years' hands on experience with Cisco networking. Must have at least an active CCNA; CCNP or CCIE preferred

Minimum

Education:

Bachelor's degree Computer Science, Engineering, Business, or Information Systems preferred. Associates degree and 7 years' hands on experience with Cisco networking. Must have at least an active CCNA; CCNP or CCIE preferred.

**SYSTEMS
ENGINEER(I)**

Minimum/

General Experience:

Must have at least three years of combined experience in design developing, implementing largescale enterprise systems. Expert knowledge of various systems platforms such as Windows, UNIX, J2EE, Apache, etc. Software engineering design skill required.

Functional

Responsibilities:

Develops, modifies and/or enhance complex information systems to support government and commercial requirements. Assist in the development, evaluation and installation of new and various hardware & software platforms such as Windows and various versions of Unix. Applies strong working knowledge of various scripting, application, and programming languages. Modifies programs, database, and operation systems platforms to ensure end user requirements.

Minimum

Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience.

**SYSTEMS
ENGINEER(II)**

Minimum/
General Experience:

Must have at least five years of combined experience in design developing, implementing largescale enterprise systems. Expert knowledge of various systems platforms such as Windows, UNIX, J2EE, Apache, etc. Software engineering design skill required.

Functional
Responsibilities:

Analyzes, develops, and writes functional specifications for applications systems: Researches and analyzes both applications and operation systems to develop an understanding of necessary business requirements. Assists in the research and development of strategic systems solutions for existing system performance issues as well as applications for new systems. Evaluates user requirements and propose for optimal solution.

Minimum
Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience.

**Sr. SYSTEM
ENGINEER(III)**

Minimum/
General Experience:

Must have at least seven years of combined experience in design developing, implement large scale enterprise systems. Expert knowledge of various systems platforms such as Windows, UNIX, J2EE, Apache, etc. Software engineering design skill required.

Functional
Responsibilities:

Provides daily technical supervision and direction to system architects and other staffmembers including mentoring of junior members. Establish system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large-scale information systems. Design architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces.

Minimum
Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years hands on experience.

**Sr. SHAREPOINT
ADMINISTRATOR**

Minimum/
General Experience:

Must have at least five years of hands-on working knowledge of Microsoft SharePoint in an enterprise environment.

Functional
Responsibilities:

Will be responsible for spearheading the configuration and maintenance of MOSS 2007. Our client will be migrating from MOSS 2007 to SharePoint 2013 in the very near future, so candidates will be required to assist in the migration of multiple mission critical applications into SharePoint 2013. Proficient experience with

Minimum
Education:

Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years hands on experience.

**SHAREPOINT
DEVELOPER**

Minimum/

General Experience: Requires at least 7 years of hands-on working knowledge of Microsoft SharePoint in an enterprise environment.

Functional

Responsibilities: Will be responsible for spearheading the configuration and maintenance of MOSS 2007. Our client will be migrating from MOSS 2007 to SharePoint 2013 in the very near future, so candidates will be required to assist in the migration of multiple mission critical applications in to SharePoint 2013. Proficient experience with MOSS 2007, Active Directory, and MS SQL Server.

Desired: prior SharePoint 2010 experience and SharePoint development

Minimum

Education: Bachelor's degree in computer science, information management, business, engineering, or related technical field. Associate degree may substitute with 2 years' hands on experience.

5. APPLICATION ENGINEERING

SOFTWARE

ENGINEER(I):

Minimum

General Requirement: Must have at least 5 years of combined experience in design developing, implement large scale enterprise systems. Expert knowledge of various systems platforms such as Python, Java, C++, UNIX, apache, etc. Software engineering design skill required. Familiar with MySQL, Oracle, and SQL server.

Functional

Responsibilities: Must be able to analyze clients' requirements and develop software solutions, work with project or product manager to meet specifications needs. Recommend software upgrades to optimize operational efficiency, collaborate with other developers to design and optimize code. Document all programming tasks and procedures and perform routine software maintenance. Experience in software engineering development methodologies including Agile, Scrum, or Kanban

Minimum

Education: Bachelor's Degree in computer science, engineering, or any other related discipline. Familiar with CMMI level 3 software development processes, experience with web cloud services, software baselines using GIT and Jira

SOFTWARE

ENGINEER(II):

Minimum

General Requirement: Must have at least 5 years of combined experience in design developing, implement large scale enterprise systems. Expert knowledge of various systems platforms such as Python, Java, C++, UNIX, apache, etc. Software engineering design skill required. Familiar with MySQL, Oracle, and SQL server.

Functional

Responsibilities: Must be able to analyze clients' requirements and develop software solutions, work with project or product manager to meet specifications needs. Recommend software upgrades to optimize operational efficiency, collaborate with other developers to design and optimize code. Document all programming tasks and procedures and perform routine software maintenance. Experience in software engineering development methodologies including Agile, Scrum, or Kanban

Minimum
Education:

Bachelor's Degree in computer science, engineering, or any other related discipline. Familiar with CMMI level 3 software development processes, experience with web cloud services, software baselines using GIT and Jira

**SOFTWARE
ENGINEER(III):**

Minimum
General Requirement:

Must have at least 5 years of combined experience in design developing, implement large scale enterprise systems. Expert knowledge of various systems platforms such as Python, Java, C++, UNIX, apache, etc. Software engineering design skill required. Familiar with MySQL, Oracle, and SQL server.

Functional
Responsibilities:

Must be able to analyze clients' requirements and develop software solutions, work with project or product manager to meet specifications needs. Recommend software upgrades to optimize operational efficiency, collaborate with other developers to design and optimize code. Document all programming tasks and procedures and perform routine software maintenance. Experience in software engineering development methodologies including Agile, Scrum, or Kanban

Minimum
Education:

Bachelor's Degree in computer science, engineering, or any other related discipline. Familiar with CMMI level 3 software development processes, experience with web cloud services, software baselines using GIT and Jira

INTELLIGENT DATA INCORPORATED Commercial Pricelist dated Feb 2021

Labor Category	Base Year	Year 1	Year 2	Year 3	Year 4
Program Manager	\$210.30	\$216.61	\$223.11	\$229.80	\$236.69
Project Manager	\$196.28	\$202.17	\$208.23	\$214.48	\$220.91
Project Administrator	\$154.22	\$158.85	\$163.61	\$168.52	\$173.58
Project Support Administrator	\$107.49	\$110.71	\$114.03	\$117.45	\$120.98
Project Analyst	\$112.16	\$115.52	\$118.99	\$122.56	\$126.24
Business Systems Analyst	\$116.83	\$120.34	\$123.95	\$127.67	\$131.50
Sr. Business Systems Analyst	\$127.11	\$130.93	\$134.86	\$138.90	\$143.07
Administrator Assistant	\$111.23	\$114.56	\$118.00	\$121.54	\$125.18
Information Assurance/Security Analyst (I)	\$135.53	\$139.59	\$143.78	\$148.09	\$152.54
Information Assurance/Security Analyst (II)	\$154.22	\$158.85	\$163.61	\$168.52	\$173.58
Information Assurance /Security Analyst (III)	\$166.37	\$171.36	\$176.50	\$181.80	\$187.25
Information Assurance /Security Analyst (SME)	\$191.61	\$197.35	\$203.28	\$209.37	\$215.65
Information Security Engineer (I)	\$165.00	\$169.95	\$175.05	\$180.30	\$185.71
Information Security Engineer (II)	\$177.00	\$182.31	\$187.78	\$193.41	\$199.22
Information Security Engineer (III)	\$185.00	\$190.55	\$196.27	\$202.15	\$208.22
Information Security Engineer (SME)	\$189.55	\$195.24	\$201.09	\$207.13	\$213.34
Cyber Network Security Engineer (I)	\$158.89	\$163.66	\$168.57	\$173.63	\$178.84
Cyber Network Security Engineer (II)	\$163.57	\$168.47	\$173.53	\$178.73	\$184.10
Cyber Network Security Engineer (III)	\$171.51	\$176.66	\$181.96	\$187.41	\$193.04
Cyber Network Security Engineer (SME)	\$182.26	\$187.73	\$193.36	\$199.16	\$205.13
Cloud Security Engineer (II)	\$135.53	\$139.59	\$143.78	\$148.09	\$152.54
Cloud Security Engineer (III)	\$182.26	\$187.73	\$193.36	\$199.16	\$205.13
IT Security Architect (SME)	\$200.95	\$206.98	\$213.19	\$219.59	\$226.17
Computer Forensics Engineer Analyst	\$233.67	\$240.68	\$247.90	\$255.33	\$262.99
IT Security Consultant (I)	\$116.83	\$120.34	\$123.95	\$127.67	\$131.50
IT Security Consultant (II)	\$144.87	\$149.22	\$153.70	\$158.31	\$163.06
IT Security Consultant (III)	\$166.37	\$171.36	\$176.50	\$181.80	\$187.25
Identity and Access Management (IAM) Analyst	\$210.30	\$216.61	\$223.11	\$229.80	\$236.69
Sr. Identity & Access Management (IAM) Analyst	\$210.30	\$216.61	\$223.11	\$229.80	\$236.69
Infrastructure Engineer (I)	\$257.03	\$264.74	\$272.69	\$280.87	\$289.29

Labor Category	Base Year	Year 1	Year 2	Year 3	Year 4
Infrastructure Engineer (I)	\$116.83	\$120.34	\$123.95	\$127.67	\$131.50
Infrastructure Engineer (II)	\$123.38	\$127.08	\$130.89	\$134.82	\$138.86
Infrastructure Engineer (III)	\$135.53	\$139.60	\$143.78	\$148.10	\$152.54
Solution Architect (I)	\$119.64	\$123.23	\$126.92	\$130.73	\$134.65
Solution Architect (II)	\$126.18	\$129.96	\$133.86	\$137.88	\$142.01
Solution Architect (III)	\$144.87	\$149.22	\$153.70	\$158.31	\$163.06
Solution Architect (SME)	\$163.56	\$168.47	\$173.52	\$178.73	\$184.09
Cloud Solutions Architect	\$161.70	\$166.55	\$171.54	\$176.69	\$181.99
Enterprise Architect	\$210.30	\$216.61	\$223.11	\$229.80	\$236.70
Network Architect (SME)	\$210.30	\$216.61	\$223.11	\$229.80	\$236.70
Network Engineer(I)	\$210.30	\$216.61	\$223.11	\$229.80	\$236.70
Network Engineer (II)	\$140.20	\$144.41	\$148.74	\$153.20	\$157.80
Network Engineer (III)	\$154.22	\$158.84	\$163.61	\$168.52	\$173.57
System Engineer (I)	\$166.37	\$171.36	\$176.50	\$181.79	\$187.25
Systems Engineer (II)	\$116.83	\$120.34	\$123.95	\$127.67	\$131.50
Systems Engineer (III)	\$124.31	\$128.04	\$131.88	\$135.84	\$139.91
Sr. SharePoint Administrator	\$129.92	\$133.82	\$137.83	\$141.97	\$146.23
Sr. SharePoint Developer	\$154.22	\$158.84	\$163.61	\$168.52	\$173.57
Sr. System/Solutions Consultant	\$157.02	\$161.73	\$166.59	\$171.58	\$176.73
Software Engineer (I)	\$78.00	\$80.34	\$82.75	\$85.23	\$87.79
Software Engineer (II)	\$88.00	\$90.64	\$93.36	\$96.16	\$99.04
Software Engineer (III)	\$99.50	\$102.49	\$105.56	\$108.73	\$111.99
Software Engineer (SME)	\$107.75	\$110.98	\$114.31	\$117.74	\$121.27

***All Hourly Rates include the 0.75% Industrial Funding Fee (IFF). All Hourly Rates are the same for Contractor Site and Ordering Activity Site.**

Dollar Volume Discounts (Per Delivery Order) are offered as follows:

\$1,500,000 to \$2,500,000 – 1.5%
Greater than \$2,500,000 – 2%

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Intelligent Data Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact (**Intelligent Data Inc. John Jackson (866) 261-9160 (703) 926-7853, john.jackson@inteldatainc.com** Fax: (703) 880-6582)

BPA NUMBER _____

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

a. The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

b. Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

c. The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

d. This BPA does not obligate any funds.

e. This BPA expires on _____ or at the end of the contract period, whichever is earlier.

f. The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

g. Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

h. Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or saleslips that must contain the following information as a minimum:

- i. Name of Contractor;
- ii. Contract Number;
- iii. BPA Number;
- iv. Model Number or National Stock Number (NSN);
- v. Purchase Order Number;
- vi. Date of Purchase;

Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

i. The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

j. The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING
"CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

The customer identifies their requirements.

Federal Supply Schedule Contractors may individually meet the customers needs, or -

Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.

Customers make a best value selection.